

# GOKART TRANSPORTATION PRIVACY STATEMENT

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(Effective January 17<sup>th</sup>, 2022)

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## PLEASE READ THIS PRIVACY STATEMENT CAREFULLY

**Gokart Transportation** respects the privacy of every user, and complies with all applicable laws for the protection of User's privacy, including, without limitation, All **United State Privacy Laws, including the Delaware directives and the California Consumer Privacy Acts (CCPA)**. **This Privacy policy explains how Gokart Transportation** collects, and uses personal data you give your consent to when you provide to us during the registration of your user Account. Please note that all personal data is duly encrypted and stored in a secured servers. Given the nature of some of

the **Gokart Transportation** Services, some data may be collected, used, or disclosed by User who access the **Gokart Transportation website**. We encourage you to be mindful of this when considering your activity on the **Gokart Transportation Services**.

## 1. Introduction

This Privacy Notice applies to personal data which we process relating to our services: such as

- Creating an Account on the **Gokart Transportation** Website
- Book a Taxi Services on the **Gokart Transportation** website
- subscribe for **Gokart Transportation** marketing Emails;
- contact **Gokart Transportation** for inquires and support.

This Privacy policy also describes what rights you have regarding your information, how you give your consent, and how you can withdraw your consent. **Gokart Transportation** (together with, the "**www.Gokarttransport.com** licensor") owns and operates this Website and Services, (collectively, the "**Gokart Transportation** services ").

## 2. Acceptable Use

**Gokart Transportation** uses your personal information to operate, provide, develop, and improve the Website and services that we offer. **Gokart Transportation** work to protect the security of your personal data during transmission by using encryption protocols and technology. It is mandatory for you to protect against unauthorized access to your account, password and to your computers, and devices. Be sure to sign off properly when finished using a shared computer or device.

If you are not comfortable with any aspect of this Privacy Statement. You should immediately discontinue your access to the **Gokart Transportation** website.

## 3. Summary of Personal Information

We process user Data only when it is necessary for the performance of a contract with you, or for compliance with a legal obligation to which we are a subject, except where such interests are overridden by your interests or fundamental rights of freedom for which require the protection of your Data. Our obligation is to render and improve our services in an efficient, safe and protective manner. For we want to provide everyone with a fair and enjoyable experience to use our services.

#### 4. Types Of Data We Collect From You

For the provision of our services, we may collect and process the following personal data about you, but only with your consent;

- **Personal Profile Information.** When you register an account to access the **Gokart Transportation** Website, you will provide your full name, your email address, phone number and your chosen password.
- **Booking Information:** When you book for a taxi services through the Website, you may be asked to provide some information, including your name, contact details, location, destination, time and date of taxi ride and payment information such as credit or debit card information.
- **Background check and identity verification:** In order to verify drivers' and riders, we may collect information such as driver history or criminal record (where permitted by law), license status, known aliases and prior addresses, and right to work. This information may be collected by an authorized vendor on our behalf. We may also verify the identities of riders, by collecting photographs of their government-issued identification.
- **Location Base data (for driver):** We collect drivers' precise or approximate location data, including to enable ride tracking and safety features, to prevent and detect fraud, and to satisfy legal requirements.
- **Location data (riders).** We collect riders' precise or approximate location data to enable and enhance use of our service, including to improve pick-ups, facilitate the taxi services, enable safety features, and prevent and detect fraud.
- **Technical information:** We automatically collect specific technical information and store it in log files, and these information includes; Internet Protocol (IP) address used to connect your device to the Internet, Internet service provider, referral / exit pages, device ID, and operating system, Types of add-ons, date and time, number of clicks, information about your use of our services, and data related to networked devices.
- **Communications data:** We enable users to communicate with each other and **Gokart Transportation** through **Gokart Transportation's** website. For example, we enable drivers and riders, to call, text, or send other files to each other (generally without disclosing their telephone numbers to each other). To provide this service, **Gokart Transportation** receives some data regarding the calls, texts, or other communications, including the date and time of the communications and the content of the communications. **Gokart Transportation** may also use this data for customer support services (including to resolve disputes between users), for safety and security purposes, to improve our services and features, and for analytics.

By submitting information to **Gokart Transportation** Website or through any other means, you acknowledge that you have read this Policy, understand it, agree to its terms, and authorize **Gokart Transportation** to collect, use and disclose information pursuant to this Policy.

## 5. Payments

**Gokart Transportation** will never collect or store User payment card information, however, these information is provided directly to our designated third-party payment processors who collect order payments, process it on our behalf and secure it base on the PCI-DSS standards. The provision of your personal information is governed by their Privacy Policy which you are required to read before you proceed to provide your data. PCI-DSS requirements help to ensure the secure handling of user payment information.

## 6. How We Use Your Data

We will only use your data in the manner the law allows us to. Most importantly, we will use your data in the following circumstances;

- **To Identify you.** Personal identification information is collected and processed for the purposes of User identification as well use of services and **Gokart Transportation** website. Additionally, this information may be used to provide User with support, letting them know about upcoming updates or improvements, providing information regarding changes of any Terms of service (including changes to this Policy) as well as other important information.
- **To enable communications between users:** We enable users to communicate with each other and **Gokart Transportation** through **Gokart Transportation's** website. For example, we enable drivers and riders, to call, text, or send other files to each other (generally without disclosing their telephone numbers to each other).
- **To create and maintain trusted environment.** We verify or authenticate information or identifications provided by you. We also use collected information to detect and prevent fraud, spam, abuse, security incidents, and other illegal and harmful activities.
- **Confirm your Booking and transactions:** We use your personal data to process order requests and transactions, and for provision of the **Gokarttransport.com** Services.
- **To Create Aggregated Statistical Data,** to Carry out Market Research and Analysis necessary for running out our business, to improve our services we use aggregated and/or inferred non-personal information enabling us to evaluate our User needs, sales and other trends of site activities.

- Defend ourselves in litigation and investigations and prosecute litigations
- To comply with legal and regulatory obligations.

## 7. Cookies

**Gokart Transportation** uses cookies to operate the website and provide the services to our esteem users. If you have no idea what a cookie is; a Cookie is an extremely beneficial technology and perform lots of different functions in operating an website. We may collect information through the use of cookies, beacons or similar analytics-driven technologies.

### Personal Data (Or Data) Under Cookies Statement

Any data that directly, indirectly, or in connection with other information; including, Full name, email address, a phone number etc. allows for the identification or identifiability of a natural person.

### Usage Data Cookies

Information collected automatically through **Gokart Transportation** website, which can include: the IP addresses or domain names of the device utilized by the user who use this **Gokart Transportation** service, the URI addresses (uniform resource identifier), the time of the request, the method utilized to submit the request to the server, the size of the file received in response, the state, the features of the browser and the operating system utilized by the user, the various time details per visit (e.g., the time spent on each page within the **Gokart Transportation** services) and the details about the path followed within the **Gokart Transportation** site with special reference to the sequence of pages visited, and other parameters about the device operating system and/or the user's it environment.

### User

The user using the services, who, unless otherwise specified, coincides with the data subject.

### Data subject

The natural person to whom the personal data refers to.

### What cookies do we use?

The cookies that we use fall into the following categories:

- **Strictly necessary cookies.** These are cookies that are required for the operation of the **Gokart Transportation** website. They include, for example, cookies that enable you to log into secure areas of the **Gokart Transportation** website.
- **Analytical/performance cookies.** We use this cookies to help us recognize and count the number of visitors and see how visitors move around the **Gokart Transportation** website when using it. This helps us to improve the way our **Gokart Transportation** website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognize you when you return to the **Gokart Transportation** website. These enable us to personalize our content for you, greet you by name and remember your preferences.
- **Targeting cookies.** These cookies record your visit to the **Gokart Transportation** website, the pages you have visited, and the following links. We will use this information to make the **Gokart Transportation** services and the advertising more relevant to your interests. We may also share this information with third parties for this purpose.

The information collected by cookies allows us to monitor how many people are using our services and their interactions with other services, how many people open our emails, and for what purposes these actions are being taken. If for any reason, you do not want us to track your use of the **Gokart Transportation** services, you can opt-out of the use of cookies using your browser settings or select the option "Do Not Track" (for more information, please refer to your browser). Most browsers offer instructions on how to reset the browser to reject cookies in the "Help" section of the toolbar.

#### Your Choices Regarding Disabling Or Blocking Cookies?

If you'd like to stop the use of cookies; please visit the help pages of your browser and follow the prompt menu to stop cookies. However, you should know that when you delete cookies or refuse to accept them, you might not be able to use all of the features our services offers, you may not be able to store your preferences, and some of our pages might not display properly.

#### 8. Data Retention and Protection

Your personal data is generally stored until we receive a request to remove it or as otherwise required by internal policies and procedures, applicable law and / or contractual terms. Data we collect is stored in the United State and is subject to our Policy. **Gokart Transportation** uses

reasonable physical and technical measures to prevent unauthorized access or loss, and / or unlawful processing. Usage of this website is not permitted outside of United State.

We do not use your personal data for automated decision-making or profiling, which have a legal or similarly significant effect on Users.

## 9. Data Processing

We uses only verified data processors that provide adequate security technology to implement servicesropriate technical and regulatory measures in protecting and processing user data. This procedure ensures the rights of all relevant data subject are protected.

## 10. Your Data Privacy Rights and Choices

We enable you to make numerous choices about your data: Below is the following data protection rights you have when using our website. You may choose to use this privacy right and choices below for the protection of your data.

- **Right to update or correct:** Suppose you wish to access, correct, update or request deletion of your personal information. In that case, you can do so at any time by contacting us through the User services portal or at the information provided at the bottom of this Privacy Policy.
- **Right to access your data:** If you request access to your data, we will confirm whether we hold your information and provide you with a copy, explaining how we process it and why, how long we store it for, and your rights associated with it.
- **Right to Delete your Data:** If you request the deletion of your personal information, we will erase it. Please note that we will need to retain any information required to fulfill our legal obligations or establish, exercise, or defend a legal claim.
- **Right to Restrict the processing of your data:** You can ask us to restrict your personal information or request the portability of your personal information. Again, you can exercise these rights by contacting us through the User services portal or at the information provided at the bottom of this Privacy Policy.
- **Right to opt-out from receiving marketing emails:** You have the right to opt-out of the email marketing communications we send you at any time. You can exercise this right by clicking on the "unsubscribe" or "opt-out" link in the marketing emails we send you. We will process your request within a reasonable time after receipt.
- **Withdraw Your Consent:** Similarly, if we have collected and processed your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted

before your withdrawal, nor will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

- **Right to Complaint:** You have the right to complain to a data protection authority about our collection and use of your personal information. Please contact us for more information, and we will send you a link or our data protection officer's address.

The easiest way to submit your request to us is through our User support email found at the bottom of this Privacy Policy. We respond to all requests from individuals wishing to exercise their data protection rights under applicable data protection laws.

### **11. Sensitive Data**

**Gokart Transportation** does not collect Sensitive Data from its Users. If you are a User and you submit any form of Sensitive Data via the **Gokart Transportation** website, you agreeing to do so at your own risk.

### **12. Disclosure Of Data**

**Gokart Transportation** may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To process and confirm your Booking
- To provide the Services offered by **Gokart Transportation**;
- To protect and defend the rights or property of **Gokart Transportation**
- To prevent or investigate possible wrongdoing in connection with the Service
- To ensure compliance and governance with servicesropriate governing body
- To protect the personal safety of User of the Service or the public
- To protect against legal liability

### **13. Data Security**

All personal data are encrypted and stored in secure servers. We employ modern and secure techniques to protect our systems from intrusion by unauthorized individuals, and we regularly upgrade our security as better methods become available.

Please be aware that no security measures online are perfect or impenetrable. Therefore, although we use industry-standard practices to protect your privacy, we cannot (and do not) guarantee the absolute security of personal data.



## 14. Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related functions or to assist us in analyzing how our Service is used. For example our IT, telephony and agents, hosting, research and analytics providers, marketing, sales, User support and data enrichment. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

## 15. Analytics

We may use third-party analytics Providers to monitor and analyze the use of our Service.

### Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity. For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

## 16. Terms and Conditions

Please visit our Terms of Service page to learn more about our terms and conditions, which establishes the use and disclaimer governing our Website's usage.

## 17. Changes To our Privacy Policy

**Gokart Transportation** continually strives to implement new technologies and processes to protect you better, your privacy, and your use of the **Gokart Transportation** service. As a result, changes to this privacy policy may be made by **Gokart Transportation** from time to time. In no

event will these changes result in the degradation of any security measures designed to protect you from unauthorized disclosure.

### **18. Children's Privacy**

Our Service does not address anyone under the age of 16 ("Children").

We do not knowingly collect personally identifiable information from anyone under the age of 16. If you are a parent or guardian and you are aware that your Children has provided us with Personal Data, please contact us. If we become aware that we have collected Personal Data from children without verification of parental consent, we take steps to remove that information from our servers.

### **19. Jurisdiction**

These terms and the relationship between you and **Gokart Transportation** is governed by the laws of the State of Delaware; these Terms and all parties' relationship will be defined as if you signed these Terms in Delaware, without regard to Delaware state's conflicts of law rules. The parties agree to submit to the federal or state courts in Delaware County. If you think the laws fail to satisfy the law of your jurisdiction, we should like to hear from you. However, ultimately it is your choice as to whether you wish to use our website.

### **20. Contact Us**

If you have any questions or support issues regarding the website and services or these terms and conditions, please send a message to our customer support department via (**Info@gokarttransport.com**), we will try as much as possible to respond to your message within 24 hours.