

GOKART TRANSPORTATION REFUNDS POLICY

(Effective February 9th, 2022)

1. Introduction

At **Gokart Transportation**, we want to make your cancellation and Refund as easy as possible. cancellation Request must be sent to us before the taxi service begin, to be eligible for a refund. If the Taxi Service have begun before you cancelled your booking, unfortunately, **Gokart Transportation** will not offer you a refund.

2. Cancellation Fee

When you cancel an already booked Taxi service before the taxi ride begin. You will be eligible for a refund. You agree that there shall be a non-refundable cancellation fee deducted from the total payment for the Taxi service.

3. Refund Conditions

As a user of the **Gokart Transportation** Website, you agree to only apply for a refund in the following circumstances:

- If your Taxi Ride is yet to begin;
- You send in your cancellation request before the driver accepts the Taxi Service;
- **Gokart Transportation** accepts your cancellation requesting by sending you a cancellation request confirmation email

Gokart Transportation will review your cancellation Request on a case-by-case basis and, at its sole discretion, determine if your refund is successful. If your refund is approved we will initiate a refund to your original method of payment.

4. Contact Us

If you have any questions about this Refund Policy, please contact us at **Info@gokarttransport**